



Poly Rove DECT IP Phone

Poly Rove 30, Poly Rove 40, Poly Rove B2, Poly Rove B4, and Poly Rove R8

Poly announces the new release of Poly Voice Software – Lite (PVOS-L) for Poly Rove DECT IP phone. This release covers Poly Rove handsets, base stations, and repeater hardware on firmware version 8.0.5.B0002.

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What’s New in This Release

These release notes provide information on important field fixes and the following new features:

- [Handset Sanitized Mode](#)
- [New Ringtones Added](#)
- [Option to Provide Transport Attribute in Lower Case](#)
- [New Option to Adjust Handset Volume](#)
- [New Name – PVOS-L](#)

Poly frequently provides software updates with new features and recommends that you regularly update the software on your phones for the best performance and experience.

Handset Sanitized Mode

Poly Rove handsets now indicate that the phone is sanitized on the **Home** screen.

When cleaning staff sanitize a phone, they enable sanitizing mode by pressing and holding the center navigation key for five seconds. Sanitizing mode starts a 30-second countdown timer and disables all the handset keys to facilitate cleaning. When the time is up, the phone shows a green LED and displays a *Handset Sanitized* message. Pressing any key, answering a call, or moving the phone on or off the cradle exits sanitized mode. You can also cancel the timer by pressing and holding the center navigation key for five seconds.

Option to Provide Transport Attribute in Lower Case

Use a new ITSP parameter, `X_TransportTagInterop`, to specify whether the value contained in the transport attribute in SIP SUBSCRIBE requests is converted to lower case. The parameter is disabled by default. If enabled, the value contained in the transport attribute is converted to lower case.

For example, if the parameter is disabled by default, and the value of transport is TLS, then the SIP SUBSCRIBE request contains `"transport=TLS"`. If the parameter is enabled, then the SIP SUBSCRIBE request contains `"transport=tls"`.

New Ringtones Added

You can now select from a larger variety of ringtones for your Poly Rove handsets. Thirteen new ringtones, Melody 21 to 33, have been added.

New Option to Adjust Handset Volume

Now, when the phone is idle, you can use the side volume keys to increase or decrease the volume of the ringtone.

New Name – PVOS-L

Starting with version 8.0.5, PVOS-L DECT is the new name for Poly Rove DECT IP Phone software in this and all future releases.

Release History

This section lists the release history of Poly Rove.

Release History

<i>Release</i>	<i>Release Date</i>	<i>Features</i>
8.0.5	February 2023	This release addresses known issues and includes the following features: <ul style="list-style-type: none">• Handset Sanitized Mode• New Ringtones Added• Option to Provide Transport Attribute in Lower Case• New Option to Adjust Handset Volume• New Name – PVOS-L
8.0.3	July 2022	This release addresses known issues and includes the following features: <ul style="list-style-type: none">• Phone Line Status Display on the Home Screen• Configure E911/HELD in Poly Rove• Easy Registration for the Poly Rove B4 Base Station• Manual Designation of a Provisioning Primary Cell
8.0.2	January 2022	This release addresses known issues and includes the following features: <ul style="list-style-type: none">• Request Configuration Files with a check-sync SIP NOTIFY Message• DTMF Enhancements
8.0.1	July 2021	This release addresses known issues and adds new features: <ul style="list-style-type: none">• Configure TLS Cipher Suite• Support for ITSP SIP User Agent Name• Removed X_LineName Parameter• Added Ability to Remove Handsets and Repeaters through Provisioning• New Device Maintenance Description
8.0.0	March 2021	This release is the initial release of Poly ROVE DECT IP Phone and includes the following features: <ul style="list-style-type: none">• Single/Dual-Cell and Multi-Cell Base Stations• Wireless Handset and SIP Registrations• DECT Repeaters• Antimicrobial Coating• Bluetooth Pairing• Programmable Emergency Button• Programmable Function Keys• UC Software Configuration

Security Updates

See the [Security Center](#) for information about known and resolved security vulnerabilities.

Resolved Issues

This section identifies the issues resolved in this release.

IMPORTANT: These release notes don't provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Resolved Issues

<i>Category</i>	<i>Issue ID</i>	<i>Description</i>
Call Management	O-542	When you use multiple line key profiles, calls might be parked to the wrong parking lot.
Call Management	O-553	When many handsets are assigned to the same line and Network Sync is disabled, toggling Call Forward on one handset might cause the base station and some handsets to reboot.
Configuration	EN-231809	After a factory reset, the <code>CustomizationStatus</code> for a Rove device with a generic profile shows Contacting Server instead of Generic. While in this state, the device doesn't respond to re-customization requests from the PDMS-SP service.
Configuration	EN-232630	For the Poly Rove base station, the parameter <code>ProvisioningPrimary</code> only works when the unit is already part of a dual or multicell network.
Interoperability	O-528	Poly Rove rejects an incoming call if the supported crypto suite is listed as entry 6 or later in the SDP of the SIP INVITE message.
Interoperability	O-529	Added per SP Service parameter, Voice Services > SPN Service > <X_BwCallParkExt> for BroadSoft environments to handle cases where the extension number for parking a call isn't the same as the user ID.
Interoperability	O-534	In certain SIP server deployments, incoming calls to multiple handsets on multiple SP services registered to the same shared line result in only one of the handsets ringing. With 8.0.5, Rove base stations now use a persistent "line=xxx" upon reboots.
Provisioning	EN-236469	Unable to provision more than 10 handsets with Microsoft Teams SIP Gateway.
User Interface	O-539	When there are many handsets, the Handset Status table of the system web interface doesn't show battery and signal strength for some handsets.
User Interface	O-551	Handsets don't audibly ring on incoming calls to a shared line assigned to multiple handsets.
User Interface	O-585	When you assign multiple handsets to the same BroadSoft private line, Do Not Disturb sync only works from the first handset.
User Interface	O-587	When you assign multiple handsets to a mixture of private and shared lines, the line status icons for the handsets are incorrect and show offline under some situations.
User Interface	O-595	For a handset configured with a mixture of private and shared lines, the list shown under the Lines menu can be incorrect.
User Interface	O-602	When you configure multiple lines, the handset might show incorrect call forward status.

Known Issues

This section identifies the known issues in this release.

IMPORTANT: These release notes do not provide a complete listing of all known issues for the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

Known Issues

<i>Category</i>	<i>Issue ID</i>	<i>Found in Release</i>	<i>Description</i>	<i>Workaround</i>
Audio	O-606	8.0.3	With multiple handsets assigned to the same shared line on Rove B2, if one handset is on a call, there's no audio when a second handset barges into the call.	Hold and resume the call to recover the audio.
Directories	O-607	8.0.4	Can't import phone book in XML format with a declaration line stating UTF-8 in upper case.	Instead of <code><?xml version="1.0" encoding="UTF-8"?></code> , use <code><?xml version="1.0" encoding="utf-8"?></code> . Alternatively, omit the line altogether or use text format instead.
User Interface	O-431	8.0.1	The Poly Rove wireless handsets display UTF-8 characters incorrectly under some circumstances.	None
User Interface	O-520	8.0.1	For Poly Rove B2, with Group Calling enabled, the line ID of an incoming call isn't shown at the top of the phone's display when the handset is ringing.	None

Get Help

For more information about installing, configuring, and administering Poly products or services, go to [Poly Support](#).

Related Poly and Partner Resources

See the following sites for information related to this product.

- [Poly Support](#) is the entry point to online product, service, and solution support information. Find product-specific information such as Knowledge Base articles, Support Videos, Guide & Manuals, and Software Releases on the Products page, download software for desktop and mobile platforms from Downloads & Apps, and access additional services.

- The [Poly Documentation Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
- [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration. Enhance collaboration for your employees by accessing Poly service solutions, including Support Services, Managed Services, Professional Services, and Training Services.
- With [Poly+](#) you get exclusive premium features, insights and management tools necessary to keep employee devices up, running, and ready for action.
- [Poly Lens](#) enables better collaboration for every user in every workspace. It's designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.

Privacy Policy

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