

Polycom ICE Bug Workaround

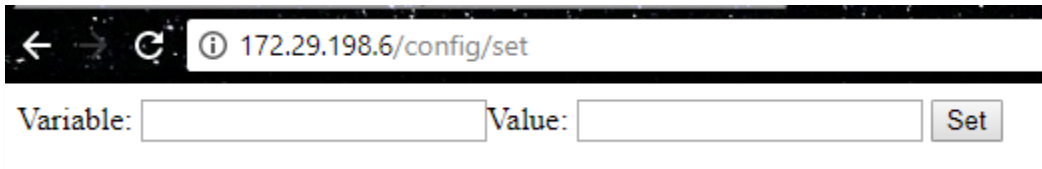
We recently have discovered an issue when customers use Polycom VVX desk phones together with Spectralink DECT servers.

From PCS 18Aa software we have created a workaround to the ICE issue in relation to CRC32 calculations, that we have seen problems with on Polycom VVX phones.

There is a hidden setting that you need to enable, after you have loaded the new software to the IP-DECT server.

The Polycom ICE BUG – Workaround is enabled by:



- Web, GUI enter: <DECT Server IP>/config/set
Here you get a window with two boxes:



Variable: Value: Set

- Enter in variable: sip.media.polycom_ice_bug_workaround
- Enter in value: true
- Press: **Set**
- Server will return: sip.media.polycom_ice_bug_workaround=true

Note that after entering the new setting the IP-DECT server log will maybe state the following:

 info	admin(172.29.194.133): Setting changed: sip.media.polycom_ice_bug_workaround=true
 error	Unknown SIP configuration key: sip.media.polycom_ice_bug_workaround

The displayed error should be ignored, as this command is not a usual command the systems gives an error, when entered. This will be fixed in coming software versions.

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If you have questions, please contact your EMEA Support team at:

technicalsupport@spectralink.com