MKC for VVX

Key Combination for Phone Reboot
Models Supported : VVX 300,310,400,410,500,600
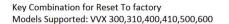

Only Software 5.3.0 or later

Key Combination for Phone information
Models Supported: VVX 300,310,400,410,500,600

Key Combination to Set Base Profile
Models Supported: VVX 300,310,400,410,500,600

Key Combination for Reset To factory
Models Supported: VVX 300,310,400,410,500,600

Key Combination for Upload Log File
Models Supported: VVX 300,310,400,410,500,600

Key Comibnations to Restart the Phone
Models Supported : 300,310,400,410,500,600

Factory Reset Trio and Visual+

Resetting the Trio or the Visual+

- Power Cycle Trio
- Wait for Polycom Logo
- Hold all 4 corners of the touch screen until mute lights start flashing different colors, then let go
- Let it reboot on its own

- Power Cycle Visual+
- Wait for the initial light to come on then off again on the pair button
- Press and hold the pair button down immediately and let go when the pair button cycles
- The Visual+ will automatically reboot and start when complete

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