Patch Notes
Polycom® RealPresence® Collaboration Server

Build ID: 8.9.0.2861

Released File: OVA, ISO, BIN, Upgrade File

Release Date: April 8th, 2020

Purpose

This patch includes fixes for the following issues when applied over the RealPresence Collaboration Server 8.9.0 release.

Issue ID	Category	Description
EN-172121	Video	A conference display issue occurred when a Cisco IX5000 joined an active conference with active content sharing.
EN-172804	Stability	A Cisco endpoint disconnected during an ongoing RealConnect conference.
EN-170856	Stability	H323 dial-in calls stopped connecting to RMX 2000 when multiple services were enabled on it.
EN-168411	Stability	An endpoint that joined an RMX 1800 conference in audio only mode disconnected after 15 minutes.
EN-171057	Stability	An RMX 1800 crash caused active calls to drop due to an AMP manager coredump.
EN-173508	Stability	An RMX 1800 crash caused all active calls to drop.
EN-172806	Stability	A Cisco endpoint disconnected during an active RealConnect conference due to threads deadlock condition.
EN-166883	Stability	An RMX rebooted and was unable to process any further calls.
EN-117193	General	A user was unable to delete a Meeting Room even though it had no active conferences.
EN-167717	Video	Poor video quality occurred on a Cisco Webex RoomKit when content was sent on a people video channel.
EN-166991	Audio/Video	The AVMCU cascade link disconnected after executing 'Mute Audience' from a Microsoft Skype for Business client.

Issue ID	Category	Description
EN-168843	Video	A conference display issue occurred during a RealConnect conference.

These patch notes document only the changes from the prerequisite generally available (GA) release. Refer to the Release Notes for that GA release for the complete release documentation.

Prerequisites and Configuration Considerations

For information on prerequisites and configuration, please refer to the *Polycom RealPresence Collaboration Server v8.9.0 Release Notes* and *Polycom RealPresence Collaboration Server 8.9.0 Administrator Guide.*

Installation and Upgrade Notes

For information on installation, please refer to the *Polycom RealPresence Collaboration Server 8.9.0 Release Notes.*