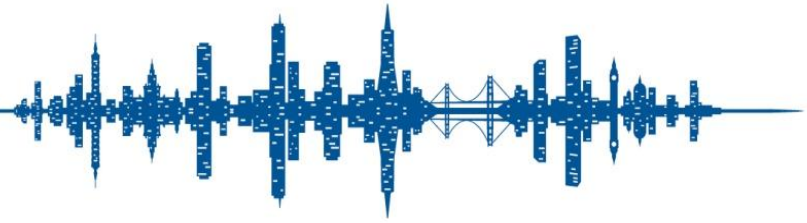


plantronics®



# Voice Partner Solutions Guide

## Plantronics Audio Devices and Adapters



Update 3.26.13

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# Audio Devices Compatible with Polycom® Phones



## Wireless Solutions



**Savi® 700 Series**  
One intelligent headset to manage PC, mobile and desk phone calls



**CS500™ Series**  
Wireless headset system for office based desk phone communications

## Corded Solutions (H-Series)



**SupraPlus® Wideband**  
Extensive phone users requiring premium comfort and audio quality



**EncorePRO®**  
Extensive phone users requiring ultimate comfort and superior audio quality



**TriStar®**  
Custom fit with an adjustable receiver arm

### Remote Call Control Adapters for Wireless



**EHS Adapters:**  
Savi 700/CS500 Series: APP-51  
CS70N: APP-5

### Multi-device Adapter for USB Wireless and Corded



**MDA200™**  
Answer/end and switch calls between desk phone and PC

### PC/USB Adapters for H-Series Corded



**MX10**  
Connect corded headset to desk phone or PC



**DA Series**  
Connect corded headset to PC USB port



**Direct Connect Cable**  
Quick disconnect to module phone jack

### Audio Processors for H-Series Corded



**AP15 VistaPlus**  
Audio processor for enhanced audio in noisy environments



**M22 Vista**  
Audio processor for enhanced audio in any environment

# Features Guide: Corded Solutions for Polycom® Phones



## SupraPlus Wideband Corded Headset

- Extensive phone users, Contact Center Agents and Supervisors requiring premium comfort and audio quality
- Wideband with premium audio performance and noise-cancelling microphone
- Add PC connectivity with a USB adapter
- Compatible with softphones supported by Plantronics Spokes Software when used with a Plantronics USB adapter

## EncorePro Corded Headset

- Contact Center Agents and Supervisors requiring ultimate comfort and audio quality
- Wideband with superior audio performance and noise-cancelling microphone
- Ultra-lightweight design and luxurious style
- Add PC connectivity with a USB adapter
- Compatible with softphones supported by Plantronics Spokes Software when used with a Plantronics USB adapter

## Tristar Corded Headset

- Ear loop style headset,
- Three-way support for unobtrusive comfort and stability
- Ultra-lightweight design
- Adjustable receiver arm
- Quick Disconnect
- Add PC connectivity with a USB adapter
- Compatible with softphones supported by Plantronics Spokes Software when used with a Plantronics USB adapter

### Device Connection



### Models

- HW261N (OTH Binaural)
- HW251N (OTH Monaural)
- HW261 (OTH Binaural Voice tube)
- HW251 (OTH Monaural Voice tube)

### Device Connection



### Models

- HW301N (OTH Binaural)
- HW291N (OTH Monaural)

### Device Connection



### Models

- H81N

## Adapters★



### MDA200

Answer/end and switch calls between desk phone and PC. Manage desk phone, PC and mobile phone calls using a Bluetooth USB headset system. Call control support for Plantronics USB headsets.



### MX10

Connect corded headset to desk phone or PC to provide volume and mute control through the headset.



### DA Series DA40™, DA45™, DA55™, DA60™

Connect corded headset to PC USB port and provides call answer/end, volume and mute control through the headset.



### Direct Connect Cable

Quick disconnect to module phone Jack.

# Features Guide: Wireless Solutions for Polycom® Phones



## CS500 Series

### Wireless Headset System

- Wireless headset system for office based, desk phone communications
- Ideal for office workers who need hands-free wireless mobility on desk phone calls
- Lightest DECT headset (CS540) on the market at 21 grams, with magnetic docking
- Conference in up to three additional CS500 or Savi headsets for enhanced collaboration
- Adaptive power management system optimizes for range and talk time

### Device Connection



### Models

CS540 (Convertible)  
 CS530 (Over-the-ear)  
 CS520 (OTH Binaural)  
 CS510 (OTH Monaural)

## Savi® 700 Series

### DECT™/Bluetooth™ Wireless

- One intelligent headset to manage PC, mobile and desk phone calls
- Ideal for office workers with mixed desk phone, mobile and PC communication
- Automatically routes calls to the mobile phone or headset, whichever device is within easy reach
- Lightest DECT headset on market, features unlimited talk time with hot swappable battery (W740/W745)
- Compatible with softphones supported by Plantronics Spokes Software
- Adaptive power management system optimizes for range and talk time

### Device Connection



### Models

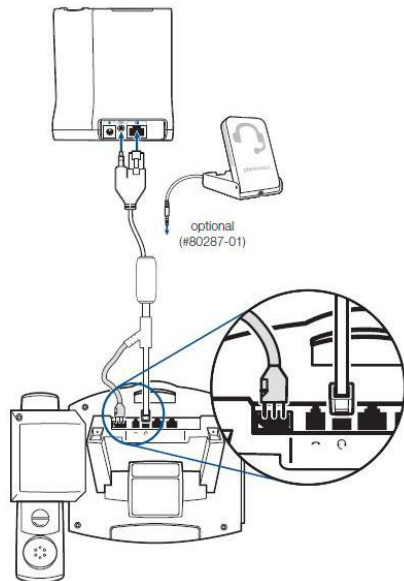
W745 (Convertible, Unlimited Talk Time)  
 W740 (Convertible)  
 W730 (Over-the-ear)  
 W720 (OTH Binaural)  
 W710 (OTH Monaural)

# EHS Adapters and Connectors for Polycom® Phones

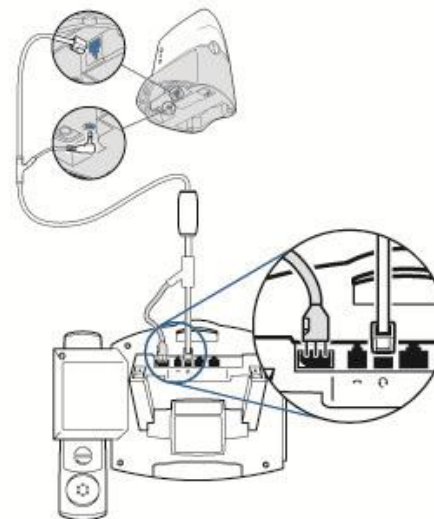
	CS50/55/60/70 Wireless System EHS Adapters for Polycom		Savi® and CS500 Wireless System EHS Adapters for Polycom		Direct Connect Cables for Polycom	
Polycom Phone	Product Name	Part #	Product Name	Part #	Part #	Comments
IP 320/321	APP-5	38438-01	APP-51	38439-11	70765-01	Note 1+5+6
IP 330/331	APP-5	38438-01	APP-51	38439-11	70765-01	Note 1+5+6
IP 335	APP-5	38438-01	APP-51	38439-11	27190-01	Note 1+ 6
IP 430	APP-5	38438-01	APP-51	38439-11	27190-01	Note 1+6
IP 450	APP-5	38438-01	APP-51	38439-11	27190-01	Note 3+6
IP 550	APP-5	38438-01	APP-51	38439-11	27190-01	Note 1+6+7
IP 560	APP-5	38438-01	APP-51	38439-11	27190-01	Note 1+6
IP 650	APP-5	38438-01	APP-51	38439-11	27190-01	Note 1+6
IP 670	APP-5	38438-01	APP-51	38439-11	27190-01	Note 2+6
VVX1500	APP-5	38438-01	APP-51	38439-11	27190-01	Note 4+6
VVX 500	APP-5	38438-01	APP-51	38439-11	27190-01	Note 9+10+11+12
CX600					27190-01	
CX700					66268-02	

## Setup Diagrams for EHS Adapters

### Savi® 700 and CS500 Wireless Systems with APP-51



### CS50/55/60/70 Wireless System APP-5



## Technical Notes

1. Phone must be running SIP application 3.1 or higher and BootROM 4.1.0 or later.
2. Phone must be running SIP application 3.0.2 or higher and BootROM 4.1.0 or later.
3. Phone must be running SIP application 3.1.0 Rev C or higher and BootROM 4.1.0 or later.
4. Phone must be running SIP application 3.1.2 Rev B or higher and BootROM 4.1.0 or later.
5. 2.5mm headset port connector requires Polycom adapter 2457-11095-001. CS Models can alternatively use Plantronics adapter 78333-01. When using 78333-01, bypass the EHS cable audio connection. Connect 78333-01 directly between CS base and phone headset connector.
6. Specify whether or not the electronic hookswitch is enabled and what type of headset (attribute up.analogHeadsetOpti on set to 2) is attached by changing the phone1.cfg in the boot server. If this is not setup the call will hang up in 30 seconds
7. Some IP550 phones with date codes 01-10 to 04-10 might not provide EHS due to a hardware bug on the phone.
8. Phone must be running FW 4.0.1. In previous firmware versions a known call control issue is caused by the phone VVX 1500 when used with Savi 740 and APP-50
9. Enable EHS mode on the phone settings after connecting the EHS cable. Home-->Settings-->Basic-->Preferences-->Headsets-->hookswitch mode-->Plantronics. The phone will reboot and when it reinitializes it should have Plantronics selected in the hook switch mode for remote call control to work.
10. EHS support on software UCS 4.0.1B and later.
11. Supports USB audio. Provides call control with latest USB headsets. Does not support CS50 USB. No special setup is required for using USB headsets
12. The phone can be setup as a Lync phone. EHS setup is similar for both Lync and standard phone configuration.