



# Poly Trio C60 Solution

Poly announces a new release of Unified Communications (UC) Software for the Poly Trio C60.

The build ID for the Trio C60 is **7.3.1.0813**

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## What's New

This release includes all the features and important fixes from earlier 7.3.x releases as well as:

- **Microsoft Teams version rollback to 2022 update 1C**
- **Zoom Room Controller v5.10.3**

# Version History

The following table shows the release history of the Poly Trio C60 solution.

## Version History

Release	Release Date	Features
7.3.1	July 2022	Maintenance release for Poly Trio C60 systems.
7.3.0	May 2022	Maintenance release for Poly Trio C60 systems. Includes the following features: <ul style="list-style-type: none"> <li>• Web Proxy Auto Discovery Enabled by Default</li> <li>• RingCentral Feature Support</li> <li>• Zoom Feature Support</li> <li>• Microsoft teams Update</li> </ul>

## Security Updates

Refer to the [Poly Security Center](#) for information about known and resolved security vulnerabilities.

## *Trio Optimized for Zoom Rooms*

Trio C60 systems optimized for Zoom Rooms act as a controller for Zoom Rooms via the system's touch user interface and provide audio for Zoom Room meetings through the built-in speakers and microphones.

This software release runs Zoom Rooms Controller software **5.10.3 (1262)** as embedded software. For more information on this Zoom release, see the [Zoom Help Center](#).

For the latest setup instructions, see the *Integrating Poly Trio Systems with Zoom Rooms Solution Guide* at [Poly Solutions for Zoom Environments](#).

## Microsoft Teams Support

The following tables list the Teams component versions included in this release. For more information on this Teams version, see [What's new in Microsoft Teams](#).

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**Important:** Poly UC Software includes the Microsoft Teams base profile in every release; however, Microsoft Support of a release depends on the UC Software version delivered by Microsoft through the Teams Admin Center.

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**Microsoft Teams Component Versions in Trio C60**

Microsoft Component	Version
Microsoft Teams	1449/1.0.96.2022022305
Microsoft Admin Agent	1.0.0.202112100118
Microsoft Intune Company Portal	5.0.5304.0

## Resolved Issues

The following table lists resolved issues in this release for Poly Trio C60.

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**Note:** These release notes do not provide a complete listing of all resolved issues that are included in the software. User experience updates, performance fixes, and enhancements may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

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**Resolved Issues**

None

## Known Issues

The following table lists known issues and suggested workarounds included in this release for Poly Trio systems.

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**Note:** These release notes do not provide a complete listing of all known issues that are included in the software. Issues not expected to significantly impact customers with standard voice and video conferencing environments may not be included. In addition, the information in these release notes is provided as-is at the time of release and is subject to change without notice.

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**Known Issues**

Category	Issue ID	Description	Workaround
Peripherals	VOICE-71216	Bluetooth headsets are not pairing to Trio C60.	No workaround.

Category	Issue ID	Description	Workaround
Diagnostics	VOICE-69503	The trace route diagnostic tool accessed from the Settings > Diagnostics > Network menu , does not return any results.	No workaround.
User Interface	VOICE-68292	When the Poly Trio C60 is in the Teams base profile , enabling the web interface from the device settings menu will continue to show as "not enabled" on subsequent return to that menu.	Enable the Web UI through config.
Peripherals	VOICE-69699	When a mobile phone is connected over Bluetooth to the Trio C60 and in call, using the C60 to send DTMF creates a brief audio interruption and crackle.	No workaround.
Networking	EN-221278	The Poly web proxy code is unable to process PAC files using FQDNs containing the characters Y or Z, resulting in failed authentication with Teams.	No workaround.

## System Constraints and Limitations

This section identifies the constraints and limitations when using this product.

### *Windows 11 Support*

Poly doesn't fully support use of this product with Windows 11 computers at this time.

## Get Help

For more information about installing, configuring, and administering Poly products or services, go to [Poly Support](#).

### *Related Poly and Partner Resources*

See the following sites for information related to this product.

- [Poly Support](#) is the entry point to online product, service, and solution support information including Video Tutorials, Documents & Software, Knowledge Base, Community Discussions, Poly University, and additional services.

- The [Poly Document Library](#) provides support documentation for active products, services, and solutions. The documentation displays in responsive HTML5 format so that you can easily access and view installation, configuration, or administration content from any online device.
- The [Poly Community](#) provides access to the latest developer and support information. Create an account to access Poly support personnel and participate in developer and support forums. You can find the latest information on hardware, software, and partner solutions topics, share ideas, and solve problems with your colleagues.
- The [Poly Partner Network](#) is a program where resellers, distributors, solutions providers, and unified communications providers deliver high-value business solutions that meet critical customer needs, making it easy for you to communicate face-to-face using the applications and devices you use every day.
- The [Poly Services](#) help your business succeed and get the most out of your investment through the benefits of collaboration.
- [Poly Lens](#) enables better collaboration for every user in every workspace. It is designed to spotlight the health and efficiency of your spaces and devices by providing actionable insights and simplifying device management.
- With [Poly+](#) you get exclusive premium features, insights and management tools necessary to keep employee devices up, running and ready for action.

## Privacy Policy

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